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microsat		Role Model	SPACE SI	CIENC
Character		Role	Requirements	
	User	The ultimate receiver of the mission or service output	Specifies objectives, user needs and requirements of the mission or service	
	"Customer"/ Sponsor	Procure and provide the output of mission or service either directly to the User or to an intermediate Service Provider	Specifies mission or service requirements	
	System Developer	Develops and builds for the Customer the system that performs the mission or provides the service	Prepares system and lower-level technical specifications	
13	Operator	Operates the system on behalf of the user or the customer	Prepares operational specifications	

nicrosat	Role Model - examples			SPACE SCIENC
System	User	Customer/ Sponsor	System Developer	Operator
Home swimming pool	Kids	Parents	Construction company	Parents/ House staff
Railway System	Passenger	Railway Company	Train and railway builders	Railway company
Interplanetary Probe	Scientists	ESA	Industrial Contractor(s)	ESA
ATV	ISS Astronauts	ESA	EADS	CNES
For simple syste	ems often user	=customer		
For complex sys system	tem the user n	nay not have suffic	ient expertise/gain t	o procure the

For very complex system there are even other layer(s) between User and Customer Between the different roles there are normally formal arrangements

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Satellite System Engineering

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microsat	Space Missions			
	Operational	Research		
Use	Linked to provision of a service (e.g. comms, navigation, meteorology, military)	Linked to the achievement of a scientific or technological goal		
Timeliness	Key requirement: Near real time data shall be guaranteed	Best effort		
Availability	Only short gaps allowed	Requirement based on minimum loss of data		
Performance	Based on Service Level Agreement (SLA) linked sometimes to business cases	Directly derived from the achievement of the objectives		
Sustainability	Continuity required for many years (replacement, maintenance, obsolescence issues)	One-shot or incremental		
Ground Infrastructure	Operational Network (complex and as critical as the Space Segment)	FTP and internet data dissemination, science centres		
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Phase	Definition	Duration	Main Events
Phase 0	Identification of mission requirements	1-2 months	Issue of Mission Requirement Document
Phase A	Feasibility	1 year	Issue of Mission Assessment Report
Phase B	Preliminary Design	1 year	Freezing of System Requirements (System Requirement Review) Key design checkpoint (PDR)
Phase C	Detailed Design	6 months-1 year	Critical Design Review
Phase D	Qualification and Production	3-7 years	Models Testing, Qualification Review, Hardware building and Assembly, Flight Acceptance Review
Phase E	Launch and Utilisation	Many years	Launch, Spacecraft Commissioning, Nominal Operations, Contingencies
Phase F	Disposal	Few days	De-orbit











